

# Northwest cNEO Update Bulletin

March 2016

## Spring Updates

As the snow slowly melts, we know spring is right around the corner! And, just like the changing seasons, so does the cNEO program, have updates to share about the Northwest Health Alliance cNEO program.

### MEMORANDUMS OF UNDERSTANDING

Memorandums of Understanding (MOU) have been distributed to each hospital for review. Your feedback and comments are due at the end of this month. Final drafts will be released to hospitals at the end of March with expected signature by the middle of April.

### SUSTAINMENT COSTS

The Northwest Health Alliance is currently working on a detailed breakdown of sustainment costs for the hospitals. The targeted release of this document will be the end of April, and will be sent to primary contacts and CEOs at that time.

### LEAD CONTACTS FOR HEALTH RECORDS

The lead contacts for health records at each site are being contacted by Thunder Bay Regional Health Sciences Centre (TBRHSC) in order to process workflow and reporting requirements as technical development and testing begin to get underway.

## Privacy & Security Updates

### PRIVACY

NWHA is happy to report that all 14 providers across the region have completed their Privacy Assessment reviews with eHealth Ontario and should have received their site gap summary analysis along with a corresponding Privacy Toolkit. This completes the required Privacy milestones for Stage 1 of cNEO's implementation.

### SECURITY:

eHealth Ontario has completed and provided two security gaps summaries for North West Community Care Access Centre (NWCCAC) and Thunder Bay Regional Health Sciences Centre (TBRHSC). Remediation activities on gaps at the NWCCAC are well underway and are lead through the Ontario Association of Community Care Access Centres (OACCAC). Initial review of the summary report has been completed at TBRHSC. Next steps are to prioritize gaps and remediation planning action. The regional hospital sites should expect eHealth Ontario to begin reaching out to setup initial walk-through review of the Security Assessments.

### "NEW" cNEO NW PRIVACY WORKING GROUP

NWHA is excited to announce the formation of a regional Privacy Working Group. The role of this working group is to assist the hospitals across our region towards a standard set of privacy policies (where applicable), provide collaboration and sharing of best practices for change management, policy development, training and privacy strategy. Initial meetings set the terms of reference, mandate, and the goals of the group. NWHA is looking forward to rolling up our sleeves on privacy issues over the next few months.

## Reminder

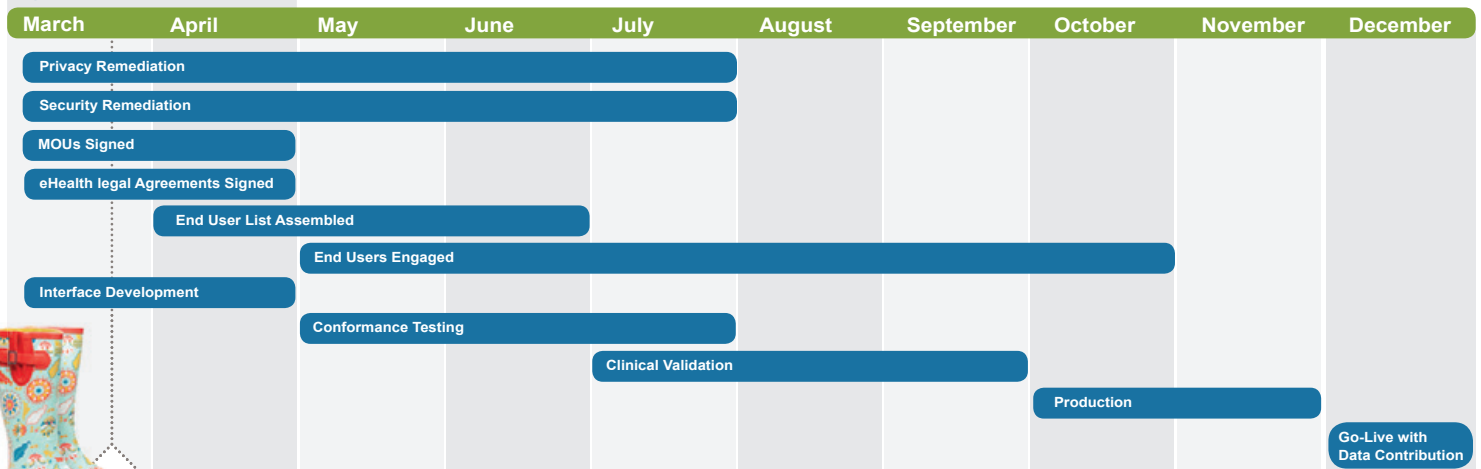
Just a quick reminder, the eHealth Ontario legal agreements for the cNEO's implementation need to be signed and returned by the end of April 2016. If you have any questions, please feel free to contact Caroline Harding at the NWHA for assistance in this matter.

## Site Visits

Stay tuned, the NWHA cNEO team will be scheduling upcoming site visits. These site visits are to discuss the Stage 2 schedules in more detail and begin clinical engagement for the spring time.



## STAGE 2 TIMELINE



YOUR NWHA cNEO TEAM



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