



YOUR PROGRAM TEAM



Caroline Harding
Project Manager
T: (807) 343-2496 x.2863
E: hardingc@nwha.ca



Heidi Smith
Business & Change Coordinator
T: (807) 343-2496 x.2864
E: smithh@nwha.ca



Lawrence Badanai
Communications Officer
T: (807) 343-2496 x.2871
E: badanail@nwha.ca



Emil Engler
Project Manager - Security
T: (807) 343-2496 x.2865
E: englere@nwha.ca

CONTACT THE NWhA

Northwest Health Alliance
290 Munro Street, Suite 2100
Thunder Bay, Ontario
P7A 7T1
Find us online at:
www.nwha.ca/projects/coner/

VIEWER ONLY UPDATES

The Northwest Health Alliance (NWhA) is the services delivery partner for the ConnectingOntario Northern and Eastern Regional (NER) program in our North West LHIN region. ConnectingOntario NER provides clinicians with secure and timely access to electronic patient health information across the care continuum. This information is made available through the provincial ConnectingOntario ClinicalViewer tool.

The NWhA encourage health care providers to contact them to learn about the types of information that is available for viewing through the provincial ConnectingOntario ClinicalViewer and determine the process to gain access to the Viewer.

The NWhA Team currently has three

sites committed to Adoption of the ClinicalViewer. Two sites; NorWest CHC and Anishnawbe Mushkiki are actively completing the organization onboarding process. The onboarding process includes site engagement, privacy and security readiness, adoption planning, execution of agreements and clinician access, prior to going live. Our Team reviews the onboarding process and requirements with interested sites and assists throughout the process. The Thunder Bay District Health Unit is completing their initial Client Information and Site Readiness forms with completion of the onboarding process later this spring/early summer.

The NorWest Community Health Centre will have completed over half of the Project Activities in

March, including Site Readiness and Privacy Assessments, Privacy & Security Officer Training and LRA setup. Anishnawbe Mushkiki will have completed their Site readiness Assessment and Privacy & Security Officer Training by month end. Both organizations are in the process of executing their legal agreements with eHealth and moving into the adoption planning stage.

Over the next couple of months, the NWhA will be identifying and communicating with the next group of health service providers who are to receive access to the ConnectingOntario ClinicalViewer. Please contact Heidi Smith at the NWhA to schedule a presentation and learn how the ClinicalViewer can provide your clinicians with secure and timely access to electronic patient health information.

WHAT INFORMATION IS AVAILABLE IN THE CLINICALVIEWER?

Ontario Laboratories Information System

- ✓ Laboratory Results
- ✓ 91% of the annual provincial laboratory test volumes
- ✓ 96% of provincial community laboratory test volumes
- ✓ All Public Health Ontario laboratories
- ✓ Most hospitals' laboratories

Digital Health Drug Repository

- ✓ Ontario Drug Benefit funded medications
- ✓ Monitored Drugs
- ✓ Pharmacy Services

Hospital Documents

- ✓ Discharge Summaries
- ✓ Emergency Department Reports
- ✓ Consult Reports Diagnostic Imaging
- ✓ (D) Reports Specialty Diagnostic Reports
- ✓ Visits and Encounter Details
- ✓ Consent Directive and Override Rules

LHIN-Home and Community Care Reports

- ✓ Assessments
- ✓ Care plan, service details
- ✓ Medical equipment information

UPCOMING ACTIVITIES

LRA Set Up and Training:

Legal Registration Authority (LRA's) must be identified for the organizations and they must complete privacy and security training as LRAs.

Adoption Plan Completed:

Organizations must determine a process to roll out adoption. Some options are drop in training

workshops, training materials that can be provided if a clinician cannot attend a workshop, or train-the-trainer and a local resource provides training to end users.

End User Engagement:

For any organizations that have not already done so, the NWhA would like to run an all day drop in-session for the end users to learn about

the Viewer and what information is provided.

Train the Trainer Education:

Train-the-Trainer materials and education will be provided to local resources so as new employees start working at the organization and the project is in operations, there is a local expert that can train and educate the new users.

