



YOUR PROGRAM TEAM



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AUGUST VIEWER ONLY UPDATES

Adoption Activities

The Northwest Health Alliance has been busy assisting health service providers (HSPs) with ConnectingOntario NER ClinicalViewer adoption activities over the summer months. Adoption of the ClinicalViewer allows clinicians to gain timely and secure access to patient information including Ontario Laboratory Information System (OLIS), drug repository, hospital documents and Local Health Integration Network Home and Community Care (LHIN-HCC) reports.

In addition to those HSPs already accessing the ClinicalViewer; including the NorWest Community Health Centre, and Anishnawbe Mushkiki Aboriginal Health Access Centre, the Thunder Bay District Health Unit has completed several of their adoption activities and is now proceeding with privacy and security requirements.

We are also pleased to report that the following organizations have commenced adoption activities and will be scheduled into the next adoption wave, including;

- Hogarth Riverview Manor in Thunder Bay, and;
- Bethammi Nursing Home in Thunder Bay, and;
- W a a s e g i i z h i g Nanaandawe'yewigamig (Aboriginal Health Access Centre) in Kenora.

Discussions continue with other additional long-term sector HSPs in Thunder Bay and Terrace Bay, with further engagement for a Thunder Bay site commencing early fall.



ConnectingOntario is Your New Privacy Catalyst

The Personal Health Information Protection Act of 2014 set out the rules that persons or organizations defined as health information custodians must follow when collecting, using, disclosing, retraining and disposing of personal health information.

The rules recognize the unique character of personal health information as one of the most sensitive types of personal information that is frequently shared for a variety of purposes, including care and treatment, health research, and managing our publicly funded health care system. While the act also balances individuals' right to privacy with respect to their own personal health information with the legitimate needs of health information custodians to collect, use and share this information.

With the privacy training and privacy readiness assessment conducted as part of the ConnectingOntario NER on boarding process, some health care providers have already been able to leverage this time to review

their own processes and updated any tools to bring their operations in line with current acts. Going through the process of the training and assessment helps determine whether your privacy program is compliant and it is a necessary step before contributing or viewing personal health information in the ClinicalViewer tool.

By participating with the privacy training and completing the privacy self assessment it helps health care providers understand what the requirements for their organization is for eHealth's ConnectingOntario program and gives a good understanding of the responsibilities as a Privacy Officer for the organization and what systems and policies should be established.

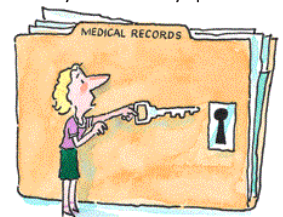
It can also assist to

- Ensure that organizations and their staff are aware of their privacy and information responsibilities.
- How to perform privacy operation activities and

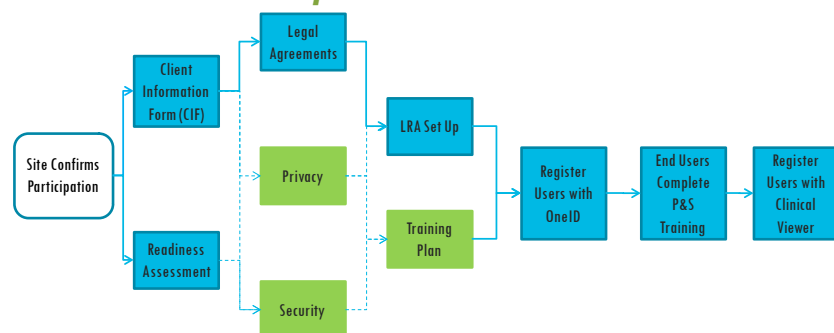
establish key processes

- Perform assurance activities and support privacy breach incident management
- Protect personal health information that you may come in contact with

The NWHA has been supplied with numerous tools that can help health care providers complete their privacy assessments and resolve any gaps to ensure complete privacy compliance for ConnectingOntario and other programs and/or acts. Lawrence Badanai who is the Privacy & Communications Officer at the NWHA is ready to help you through this process. Feel free to connect with him should you have any questions.



Clinical Viewer Implementation Process



Blue boxes are the critical path and must be done in the order shown here.

Green boxes can be done in any order and any time however they must be completed prior to End Users being enrolled. The order shown here is highly recommended.

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